

How can I pay my child support?

You may pay child support in several different ways. See below FAQs for how to pay with cash, checks or money orders or with a credit card.

Must I have my support taken out of my pay through an Income Withholding Order?

[IC 31-16-15](#) requires that child support be paid through an Income Withholding Order if the payor is employed. Such an Income Withholding Order can be issued either by the court or the Monroe County Prosecutor's Office and sent directly to your employer. The Income Withholding Order requires that the employer withhold the appropriate amounts of the child support from your pay and forward it to the Indiana State Central Collections Unit where it will be applied to your child support case and distributed to the custodial parent as ordered by the Court.

An income withholding order is required even if you are an independent contractor who is working for another person or a company. Under the rules of child support income withholding, your employer can be required to withhold up to 55% of your disposable income for child support purposes. Your disposable income is your gross pay, minus any taxes and social security amounts that are withheld. Child support withholding have priority over any other withholdings or garnishments from you paycheck. The law provides that there are very limited exceptions to the requirement that support be paid through an Income Withholding Order. These exceptions can only be applied through a specific court order and only in very specific, limited and rare circumstances.

Can I come in and pay cash for my child support?

You may always come in and pay child support in cash through the [Madison County Clerk's Office](#). Cash payment will not avoid the requirement of an Income Withholding Order being issued. However, you can still pay extra support on your arrearage or to make up a shortfall in the Income Withholding Order amount that was withheld by coming into the Clerk's office and paying cash. Be sure to obtain a receipt for any cash payments you make. Please note that the Clerk takes cash payments only on support. If you want to pay in any other fashion, see the FAQs below.

I want to pay my child support with a check or money order. How can I do that?

You may pay your support using a money order. You cannot pay with a check at the Madison County Clerk's Office. You must mail the check or money order to INSCCU, P.O. Box 7130, Indianapolis, IN 46207-7130. You should include with your payment a copy of the Child Support Remittance Form with as much of the request information on the form as you are able to provide. The use of that form will help the application of the payment to the proper case and speed up the payment processing. Your Isets Case Number and Court Cause Number can be found on your Payment History that you can obtain from the Clerk's Office. In addition, the Court Cause Number will be on your court documents in the case. If you don't know your Isets case number, you should contact the Kidsline at 1-800-840-8757. INSCCU will accept checks, as long as you have not written a bad check for child support. If you write a check that does not clear, any further payment that you make through INSCCU must be made using money orders or cashier's checks.

Can I pay my child support using my credit card?

You may now pay your child support using a credit card through the State Child Support website using the state [Online Credit Card Payment Form](#). Please note that a convenience fee of 2.25% of the amount paid (minimum \$1.00) will be assessed by Value Payment Systems at the time of payment and the fee is non-refundable. Also please note that if your child support case is less than 7 days old, this payment option is not available to you. It is recommended that you print a copy of your receipt. The system accepts Visa, MasterCard, Discover, American Express, credit and debit cards.

Child support payments can also be paid over the phone using a credit/debit card. The toll free number is 1-855-972-9427 and is available 24 hours/7 days a week. Non-custodial parents (NCPs) must enter their Social Security Number, 10 digit ISETS case number, payment amount, credit/debit card information, and phone number when prompted by the system. NCPs will be charged a convenience fee of 2.25% of the total amount of the child support payment paid.

Can I set up an automatic withdrawal of my child support from my bank account?

We are sorry, but the option of setting up an automatic withdrawal for child support from you bank account is not currently available.

Can I pay my child support directly to the custodial parent?

Indiana Law [I.C. 31-16-9-1](#) requires that all support payments be made through the Clerk's Office or INSCCU. If you make payments directly to the custodial parent, the Court may consider those payments as a gift and not give you credit for the payments toward your child support.

Where can I get a record of the payments that I have made on child support?

To check on payments, call the KIDS LINE at 1-800-840-8757 or access them at www.mychildsupport.in.gov. To obtain a full payment history record, you will need to contact the Madison County Clerk's Office located at 16 E. 9th Street, Anderson, IN 46016.